


Maltec Quality Policy

Maltec Engineering is committed to managing the quality of its service to ensure its customer requirements are met at all times and, where possible, exceed their expectations.

To achieve this, Maltec Engineering will manage the quality of its services and continuously strives to improve its performance through the following:

- * Understand and conform to client requirements by thorough planning and documentation of work prior to execution;
- * Establish measurable and meaningful objectives and targets;
- * Ensure ongoing compliance with all relevant statutory obligations, standards, specifications and codes of practice as well as the requirements of ISO9001 standard;
- * Provide a workplace that is stimulating, rewarding and strives to meet the technical and professional aspirations of employees;
- * Identify report, investigate and resolve all non-conformances and take action to prevent recurrence;
- * Continuously monitor and improve all areas of the company's activities; and
- * Provide ongoing training and support to enable existing and new staff to work in accordance with the requirements of our processes and services.

MANAGING DIRECTOR

A handwritten signature in blue ink, appearing to read 'Lindsay Malley', is written over a horizontal dotted line.

LINDSAY MALLEY

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